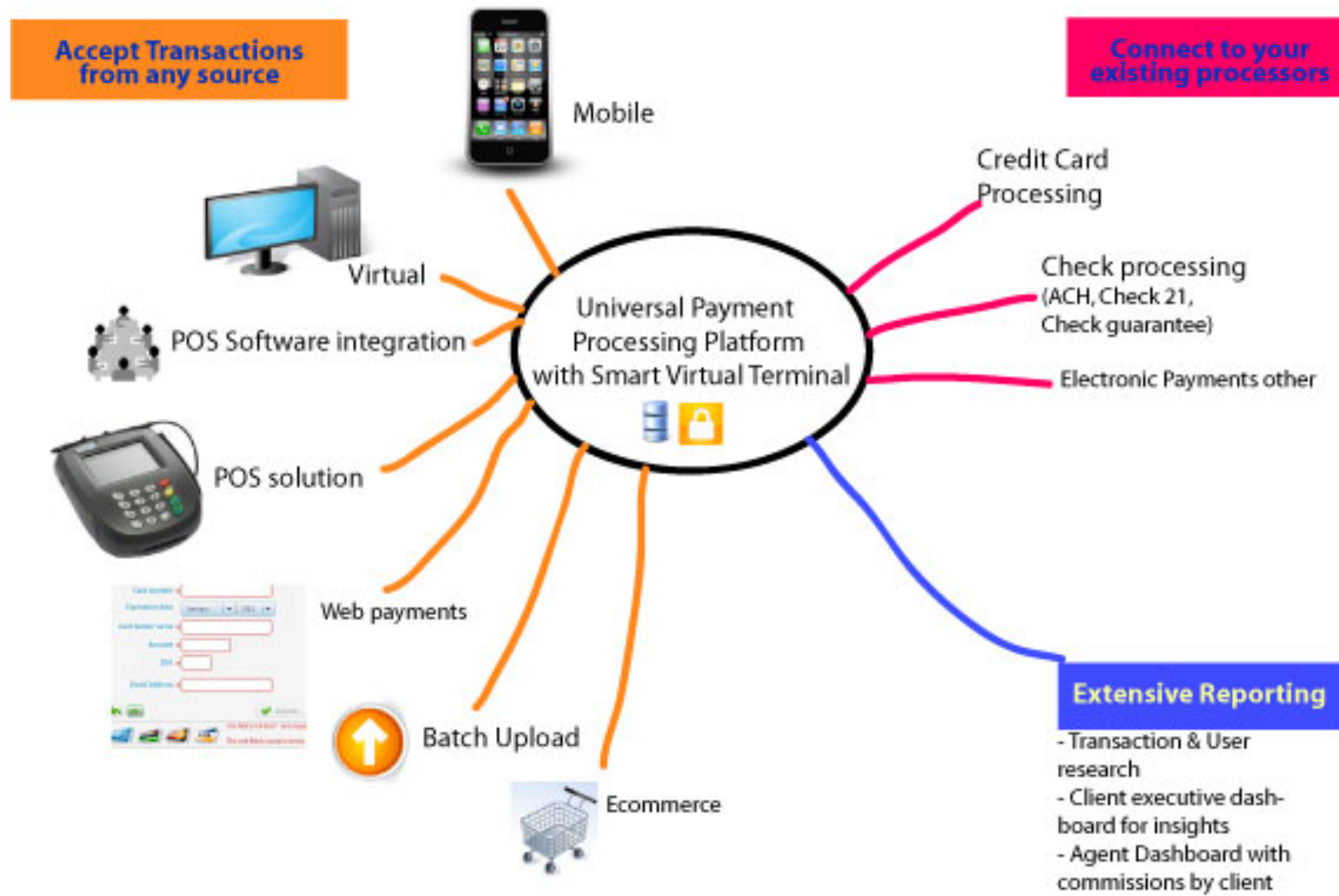


Disaster Planning for CenPOS Users: CenPOS is accessible from many endpoints, minimizing potential business disruption.





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RETAIL Back up Options

1. A **magnetic strip card reader with keyboard emulation** can be attached to any computer with high speed internet access. There is no software to download (no bridge) to use CenPOS. Just plug in to the USB directly on your computer, open your web browser to <https://www.cenpos.net> , and login as usual. Depending on the complexity of the card reader, it may come with a disk to install for your computer much like a printer driver. We recommend Magtek products, including the MagneSafe™ Mini with USB interface and Keyboard Emulation mode. No set up, instant access.
2. **Mobile – iPad, iPhone, Droid** (as of 9/2011). If you have one of these devices, please make sure the application software is up to date, then send a request to support to add a mobile unit to your CenPOS account, along with the device type. You'll be provided instructions. Each requires the CenPOS mobile app, which is free. Each mobile device is provisioned separately for maximum security. We recommend allowing 5 business days for set up of your mobile device.
 - a. **Key entered- login as usual**, type in all transaction info requested, including email address to send receipt to.
 - b. **Retail Swipe- login as usual**, Attach an approved card swipe reader to the device. Customers will sign on the device and you can enter email address for receipt or send to a network printer that you have set up access to (all network printing is entirely merchant responsibility).
3. **Phone / in person payments- no card reader-** Key enter transactions to computer. Select print and send via email or print and snail mail. No set up, instant access.
4. **Secure web payments-** Customer makes payment on a web page. Depending on your industry, this can be a valuable option. Merchants must request their account be set up for web payments, and request either an iFrame or API. For instant payments, the iframe is simply a line of html that you can add to any web page. Self serve payments can reduce risk from internal and external fraud. We recommend allowing 5 business days for set up of your web payments account, which will require your internal personnel or webmaster to modify an existing web page or create a new one. Optional web services can be purchased at an hourly rate, from 3D Merchant Services.
5. **EBPP-** push invoices to your customer via email and they click to pay. This must be set up in advance and can take up to a week to implement and test.



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RECOMMENDED HARDWARE for disaster planning:

iMag, Mobile MagStripe Reader The iMag mobile reader SLEEVE is an encrypted magnetic stripe reader for the iPhone 3G, iPhone 3GS, iPhone 4, and iPod Touch. This device must have encryption injection at an approved secure facility. For this reason, these units can only be ordered through your authorized agent to maintain chain of security.

UniMag, Mobile MagStripe Reader The UniMag mobile reader is an encrypted magnetic stripe reader for various mobile devices including Droid, iPad, iPhone 3G, iPhone 3GS, iPhone 4, and iPod Touch. It connects via the headphone jack. This device must have encryption injection at an approved secure facility. For this reason, these units can only be ordered through your authorized agent to maintain chain of security.

Magtek card readers for computers: Choose from features needed:

- green power light
- bi-directional reading
- full size (may improve successful reads by controlling flex)
- small size
- DUKPT Key management and triple DES encryption, the reader encrypts all track data (recommended)
- Audio beep
- Keyboard emulation - required

Encryption for any device must be done at a secure facility and can only be ordered by the processor/agent. Prices range from \$10 to \$25. Card Readers are available for as low as \$55, but most merchants prefer a few extra features.

For additional options, please see <http://www.idtechproducts.com/products/mobile-readers.html> or <http://www.magtek.com/>